



OLD MUTUAL INSURANCE RWANDA PLC  
Grand Pension Plaza, 7th Floor, P.O. Box 6644, Kigali, Rwanda

**INVITATION TO BID**

**Tender Reference No.: 010/S/RFQ/2026/2027/ OMIR/GB/ih.**

Old Mutual Insurance Rwanda Plc invites eligible and qualified bidders to submit proposals for the following assignments:

**Lot 1:** Customer Satisfaction & Brand Perception Survey

**Lot 2:** Mystery Shopper Survey

Interested bidders may obtain the Request for Quotation (RFQ) document by sending a request via email to [procurementrw@oldmutual.rw](mailto:procurementrw@oldmutual.rw) together with proof of payment of a non-refundable fee of **RWF 10,000**.

Payment may be made through:

**MoMo Pay:** 008530 (Old Mutual Insurance Rwanda Plc)

OR

**Bank Account Name:** Old Mutual Insurance Rwanda Plc

**Bank:** Bank of Kigali

**Account Number:** 00040-00620632-38

Bidders may apply for one or both lots.

Completed bids (Technical and Financial Proposals submitted separately in sealed envelopes) must be delivered physically to:

**Old Mutual Insurance Rwanda Plc**

Grand Pension Plaza, 7th Floor

Tender Box

**Submission Deadline:** 19 June 2026 at 11:00 AM (Local Time)

Late submissions will not be accepted.

Any requests for clarification should be addressed to:

[procurementrw@oldmutual.rw](mailto:procurementrw@oldmutual.rw).

Old Mutual Insurance Rwanda Plc reserves the right to accept or reject any bid and is not bound to award the tender to the lowest bidder.

**Issued by:**

Chantal Habiyakare

Managing Director

Old Mutual Insurance Rwanda Plc